

Discontinuation of electrical multifunctional gearbox EMG

Ladies and Gentlemen,

We hereby inform you that the electrical multifunctional gearbox EMG, which is installed in your Profilator machine, will be discontinued.

The required components will no longer be available neither at our sub supplier's site nor in our own warehouse. A compatible replacement is not available.

Currently, EMG systems will be deliverable until mid to late 2020.

After that, Profilator will no longer be able to provide new EMG systems, components, spare parts or repair service.

As an alternative, we have designed a rebuild-variation. Please identify in attached scheme, whether your particular Profilator machine can be modified or not. Please send your inquiries to eol-emg@profilator.de

Due to the fact, that our service department will have to face a huge amount of additional projects, we kindly ask for your patience as we work through your specific applications.

In order to provide the best support possible, we were able to arrange a final order package of the EMG.

As we yet do not know the current demand, we recommend that customers order a spare EMG unit, just to have a solution right at hand in case of emergency.

Please contact our service department for any questions.

Profilator Service Department
Roland Staab

Head of customer Support

Geschäftsführer

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